Production of rubber

1619. DR. MOHD. HASHIM KIDWAI: Will the Minister of COMMERCE be pleased to state:

(a) the total quantum of rubber produced in the country during the last three years;

(b) whether there has been an increase or decrease in the production of rubber during this period;

(c) the total requirement of rubber in the country; and

(d) the quantum of rubber exported/imported during the last three years?

THE MINISTER OF STATE IN THE MINISTRY OF COMMERCE (SHRI P. R. DAS MUNSHI): (a) to (d) It would be seen from the details indicated below that although the production of natural rubber is registering a regular increase yet the gap between demand and supply is met by resorting to imports as the natural rubber requirement (Consumption) is also increasing. Natural rubber is not being exported.

The figures of production consumption and imports of natural rubber are as under:—

(In Tonnes)

Year	Production	Consumption	Imports through STC
1985-86	200,465	235,440	38538
1986-87	219,520	257,305	40228
1987-88	235,000 (E)	287,480 (E)	41991

(E) Estimated

Deaths on Rail tracks and due to road accidents in and around Delhi

1620. DR. MOHD. HASHIM KIDWAI: Will the Minister of HOME AFFAIRS be pleased to state:

(a) what was the number of persons killed in road accidents in Delhi during the last year;

(b) what was the number of deaths on rail tracks around Delhi during the last year;

(c) whether there has been an increase or decrease in these two kinds of accidents as compared to the years 1985-86; and 1986-87; and

(d) what are the details of steps taken by Government to prevent the occurrence of such accidents?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI P. CHIDAMBARAM): (a) 1271 (during 1987).

(b) 512 (during 1987).

(c) There has been no appreciable increase as would be evident from the statement attached. (*See* below).

(d) Steps like widening of roads, construction of sub-way service roads for cyclists, installation of traffic signals/blinkers, iron grills on pavements and traffic sign-boards have been taken by Delhi Administration. Attempts are made to educate general public about road safety rules through mass media, hand bills/pamphlets/exhibition of films etc. Traffic

training parks at three places in Delhi have also been established for imparting traffic education to school children. Short training course to impart in-service training to drivers of D.T.C. are also organised.

Statement

Year	Persons killed in road accidents in Delhi	Deaths on rail tracks in Delhi
1985	1,269	445
1986	1,276	3487
1987	1,271	512

Appointment of heads of Nationalised Banks

1621. SHRI BASUDEB MOHAPATRA: Will the Minister of FINANCE be pleased to state:

(a) whether it is a fact that number of posts of Executive Director and Chairman-cum-Managing Director have been lying vacant in nationalised banks since long; and

(b) if so, by when these posts are likely to be filled up?

THE MINISTER OF STATE IN THE DEPARTMENT OF ECONOMIC AFFAIRS IN THE MINISTRY OF FINANCE (SHRI EDURADO FALEIRO): (a) and (b) As on date two posts each of Chairmen and Managing Directors and Executive Directors are vacant in the nationalised banks. Action is already in hand to make appointments to these posts.

Consumer services in banks

1622. SHRI BASUDEB MOHAPATRA: Will the Minister of FINANCE be pleased to state:

(a) whether it is a fact that Government have formulated a five point strategy to effectively improve consumer services in all commercial banks;

(b) if so, what are the details thereof; and

(c) whether any special attention has been given to rural areas?

THE MINISTER OF STATE IN THE DEPARTMENT OF ECONOMIC AFFAIRS IN THE MINISTRY OF FINANCE (SHRI EDUARDO FALEIRO): (a) to (c) Government have been periodically reviewing the Customer Service in public sector banks with a view towards its improvement. Towards this aim, following five customer service measures have been recently advised to public sector banks for effective implementation during 1988:—

(i) Affording immediate credit of outstation cheques upto Rs. 2500.

(ii) Issue of Demand Drafts in 30 minutes.

(iii) Immediate updating of pass Book unless here are many entries, in which case updating within 24 hours.

(iv) Immediate issue of cheque book on request.

(v) Apprising Customers of nomination facilities on their deposit accounts. With a view to ensure that the benefits of various schemes available in the public sector banks for rural people reaches to them, Government have advised the banks to lay greater emphasis on personal contact programmes by branch managers and other field staff with rural people for dissemination of information about various poverty alleviation schemes and bring out book-lets on such schemes in various regional languages, and also publicise